

OFFICE DE TOURISME DESTINATION HAUT CANTAL SALES CONDITIONS

Purpose

The purpose of the present conditions of sale is to define the contractual relationship between the Office de Tourisme Destination Haut Cantal and the buyer, and the conditions applicable to all purchases made through the Office de Tourisme Destination Haut Cantal website, whether the buyer is a professional or a consumer.

The acquisition of a good through this site implies unreserved acceptance by the buyer of these conditions of sale.

These conditions of sale shall prevail over any other general or special conditions not expressly approved by the Office de Tourisme Destination Haut Cantal.

L'Office de Tourisme Destination Haut Cantal reserves the right to modify its conditions of sale at any time. In this case, the applicable conditions will be those in force at the date of the order by the purchaser.

Characteristics of goods offered

The products are those which appear in the catalog published on the CDT du Cantal website, in the store of the Tourist Office Destination Haut Cantal.

These products are available while stocks last.

The photographs in the catalog are as accurate as possible, but cannot guarantee a perfect similarity with the product offered, particularly with regard to colors.

Prices

The prices shown in the catalog are inclusive of VAT in euros, applicable on the day of the order. Any change in the rate may be passed on to the price of the products.

L'Office de Tourisme Destination Haut Cantal reserves the right to modify its prices at any time, it being understood however that the price appearing

in the catalog on the day of the order will be the only one applicable to the buyer.

The prices indicated do not include the costs of processing, orders, transport and delivery, which will be displayed at the time of the order, in addition to the price indicated for the product.

Geographical area

The online sale (order) of the products and services presented in the site is reserved for buyers residing in France and for deliveries required in this geographical area.

Orders

Buyers wishing to purchase a product must :

- fill in the identification form with all contact details;
- fill in the online order form, giving all the references of the products or services chosen;
- validate the order after checking it;
- send a cheque payable to the Trésor Public upon receipt of the order confirmation by e-mail.

Withdrawal

Buyers, non-professional physical persons, benefit from a withdrawal period of seven days from the delivery of their order to return the product to the seller for exchange or reimbursement without penalty, with the exception of return costs.

Terms of payment

Payment is due upon confirmation of the order.

At the purchaser's request, we will send a paper invoice showing VAT.

Delivery

Deliveries are made to the address indicated on the order form, which can only be within the agreed geographical area.

The risks are borne by the purchaser from the moment the products leave the premises of the Office de Tourisme Destination Haut Cantal. In the

event of damage during transport, a justified protest must be made to the carrier within three days of delivery.

If delivery times exceed thirty days from the date of order, the sales contract may be cancelled and the purchaser reimbursed.

Warranty

All products supplied by the seller are covered by the legal warranty stipulated in articles 1641 et seq. of the French Civil Code.

In the event of non-conformity of a product sold, it may be returned to the seller, who will take it back, exchange it or refund it.

All claims, requests for exchange or refund must be made by post to the following address:

Destination Haut Cantal Tourist Office
1 avenue Fernand Brun
15400 Riom-ès-Montagnes

within thirty (30) days of delivery.

Personal data

In accordance with the French Data Protection Act of January 6, 1978, personal data relating to purchasers may be processed automatically.

L'Office de Tourisme Destination Haut Cantal reserves the right to collect information on

purchasers, including by using cookies, and, if it so wishes, to pass on the information collected to commercial partners.

Purchasers may object to the disclosure of their contact details by notifying the Office de Tourisme Destination Haut Cantal. Similarly, users have the right to access and rectify data concerning them, in accordance with the law of January 6, 1978.

Archiving - Proof

L'Office de Tourisme Destination Haut Cantal will archive order forms and invoices on a reliable and durable medium constituting a faithful copy in accordance with the provisions of article 1348 of the French Civil Code.

The computerized registers of the Office de Tourisme Destination Haut Cantal will be considered by the parties as proof of communications, orders, payments and transactions between the parties.

Settlement of disputes

These online terms and conditions of sale (order) are governed by French law.

In the event of a dispute, the competent courts of Paris shall have jurisdiction, notwithstanding multiple defendants or the introduction of third parties.